

Banwell Parish Council Questionnaire

Banwell Parish Council wants to understand more about how it is communicating and engaging with local residents and the events facilities and services we currently offer. The data collected will be used to improve communication and the events and activities we provide. It only takes a few minutes, and we will share the results with you once completed.

This survey does NOT require you to supply your name or contact details. We will collect some personal information about your household such as age and how long you have lived in Banwell.

Once completed, please return the form either by post or by hand, to Banwell Parish Council, Youth and Community Centre, West Street, Banwell, BS29 6BD.

The survey closes on Friday 31st July 2023. Got a question? Want to comment? Please email David, Communication and Marketing Officer, comms@banwellparishcouncil.org.uk

* Indicates required question

1. SECTION 1: ABOUT YOU AND HOW WE COMMUNICATE

Ages of people in your home, please indicate the number in the following age bands:

Mark only one oval per row.

	1	2	3	4+
Ages 0 - 11	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Ages 12 - 18	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Ages 19 - 24	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Ages 25 - 44	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Ages 45 - 69	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Ages 70+	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

2. How long have you lived in Banwell? *

Mark only one oval.

- 0 - 4 years
 5 - 15 years
 16+ years

3. How do you normally get / like to get information about the Parish Council? (Select all that apply)

Mark only one oval per row.

	Get	Like to get
Printed material	<input type="radio"/>	<input type="radio"/>
Word of mouth	<input type="radio"/>	<input type="radio"/>
Parish News	<input type="radio"/>	<input type="radio"/>
Parish Council website	<input type="radio"/>	<input type="radio"/>
Social media	<input type="radio"/>	<input type="radio"/>
Noticeboards	<input type="radio"/>	<input type="radio"/>
I am not interested in this	<input type="radio"/>	<input type="radio"/>

4. Overall, how well informed do you think the Parish Council keeps residents about the services, facilities and benefits it provides?

Mark only one oval.

- Very well informed
 Fairly well informed
 Not very well informed
 Not well informed at all
 Don't know

5. If you've answered 'Not very well informed/Not well informed at all', please explain why you think the Parish Council doesn't keep residents well informed.

6. How do you think the Parish Council can enhance community engagement and communication?

Tick all that apply.

- Improved social media presence
 Community newsletters or publications
 Online forums or discussion boards
 Focus groups
 Other: _____

SECTION 2: ABOUT THE EVENTS ORGANISED BY BANWELL PARISH COUNCIL

Banwell Parish Council organises various local events and activities throughout the year.

7. Please indicate how likely you would be to take part attend or volunteer at the following.

Mark only one oval per row.

	Likely	Not Sure	Unlikely	Volunteer
Spring / Summer Clean	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Community Picnic	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Window Wander Trail	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Christmas Market	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Information Cafe	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Defibrillator Training	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Citizens Advice at YCC	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Tea and Tech	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
You Can Do I.T.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Public Living Room	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Walking Buddies	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Youth Club	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Speedwatch	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

8. If you have attended any of the events /services above we would welcome any feedback.

9. If you do not attend / volunteer at any of the events / activities above, why? (Select all that apply)

Tick all that apply.

- Lack of time
- Lack of transport
- Didn't know about them
- Wasn't interested
- Other: _____

10. What other events / activities would interest you?

SECTION 4: ABOUT HOW BANWELL PARISH COUNCIL CAN IMPROVE

11. How often do you or anyone in your household use each of these facilities? Please tick one box for each place.

Mark only one oval per row.

	Frequently	Occasionally	Never
Youth & Community Centre	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The Recreation Ground	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Riverside play area	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cemetery	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

12. Can you think of any ways we could improve the facilities above e.g. make them more sustainable, hold more events etc...

THANK YOU

Information collected from this survey will be used to understand more about how the Parish Council communicate and engage with local residents and the events facilities and services we currently offer. The data collected will be used to improve communication and the events and activities we provide.

Your answers will be stored by Banwell Parish Council for up to 3 years and will then be deleted from our records. The result of this survey will only be published as anonymized data, such as graphs and percentages.

Your data will be processed in accordance with Banwell Parish Council's Data Protection Policy, which can be found on our website or on this link [privacy-and-cookie-policy/](#). We respect your privacy, and therefore will never sell or share this data with any third parties. If you have any questions or change your mind, contact the Parish Clerk clerk@banwellparishcouncil.org.uk.

Got a question? Want to comment? Please email David, Community Engagement Officer: comms@banwellparishcouncil.org.uk or call 01934 820442

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